Displax Tile Video Wall - Save and Load a Configuration File

Applies to: Displax Tile Video Walls
Symptom(s):
Affected OS: Windows 10
Prerequisite Software: Displax Connect x64, or Displax Connect x32

1. To download **Displax Connect** click on the link above that matches your version of Windows.

2. Click **Next** for the next four steps.

Displax Connect Setup ✕

Installation Folder

Please specify the directory where Displax Connect will be installed.

C:\Program Files\DISPLAX   Browse...

< Back   Next >   Cancel

Displax Connect Setup ✕

License Agreement
Please read the following license agreement. You must accept the terms contained in this agreement before continuing with the installation.

By accepting this End User License Agreement (EULA) or by downloading or using the software you signify that you have read and agree to all the terms of this license agreement.

I.Preamble
By pressing the "I accept the licence agreement" button below, User hereby indicates User's complete and unconditional acceptance of all the terms and conditions of this Agreement. This Agreement constitutes the complete agreement between User and DISPLAX with regard to User's access, download, and/or use of Content except in the case where User has a version of the Agreement signed by both parties, in which case the signed agreement will supersede this Agreement. Except for any signed agreement between DISPLAX and user, this agreement supersedes and replaces any other agreement that was or will be presented at the time of content installation.

If User does not agree to the terms of this Agreement, User must not select the "I accept the licence agreement" button below.

II. Introduction.
Please read this End User License Agreement ("EULA") carefully before using the Software. This EULA includes DISPLAX Privacy Policy located at www.displax.com/privacy-policy/, which is incorporated by this reference into this EULA. We have included several annotations in boxes to explain or emphasize key sections.

a. Binding Agreement.
This EULA constitutes a binding agreement between you and DISPLAX S.A. and its affiliates and subsidiaries ("DISPLAX," "we," or "us"). "You" and "users" mean all users of the Software. You accept this EULA each time you access the Software. If you do not accept this EULA, you must not use the Software. If you are under 18 years of age, you represent and agree that you possess the legal consent of your parent or guardian to access and use the Software.

b. Revisions to EULA.
We may revise this EULA at any time by posting an updated version, although we will endeavor to provide you with prior notice of any material changes to this EULA. Your continued use of the Software after a change to this EULA constitutes your binding acceptance of this EULA.

◉ I accept the license.
◯ I do not accept the license.

[< Back] [Next >] [Cancel]

Displax Connect Setup

Start Menu shortcuts

Select the Start Menu in which you would like to create the program's shortcuts. You can also enter a name to create a new directory.
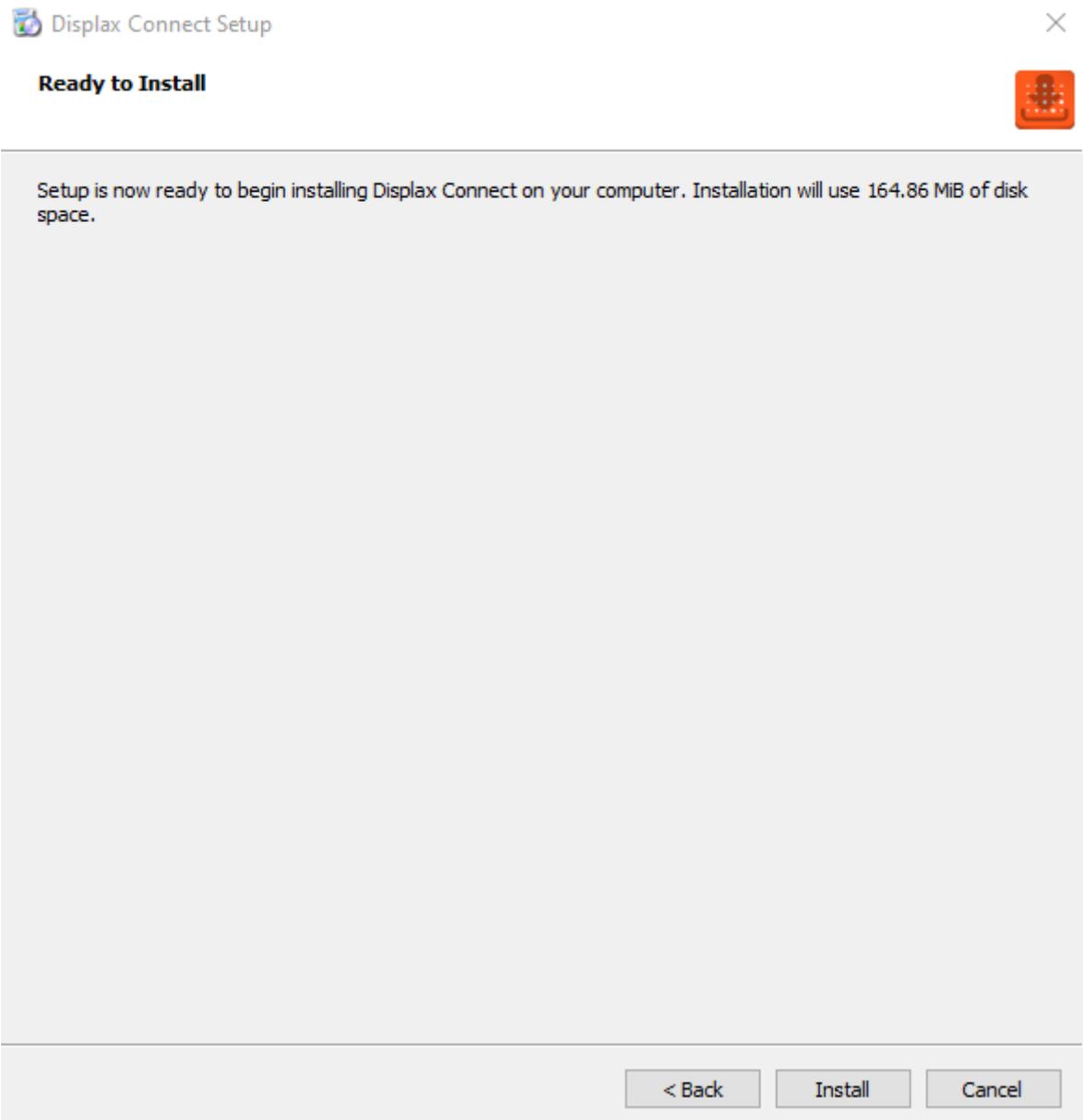
Displax Connect

Accessibility
Accessories
Administrative Tools
Bomgar
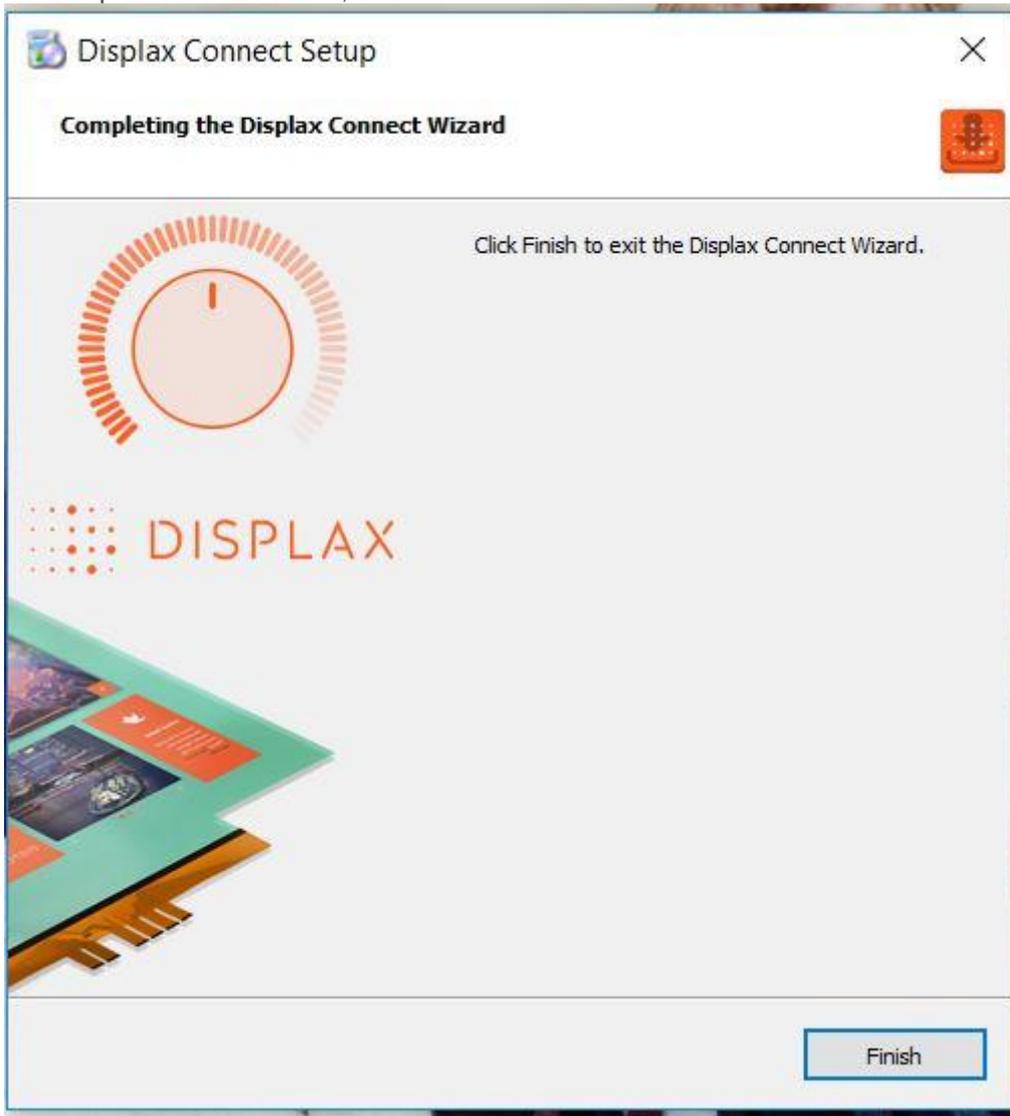Maintenance
Startup
System Tools
Windows PowerShell

< Back   Next >   Cancel

3. Click **Install**.

Displax Connect Setup   ✕

Ready to Install

Setup is now ready to begin installing Displax Connect on your computer. Installation will use 164.86 MiB of disk space.

< Back   Install   Cancel

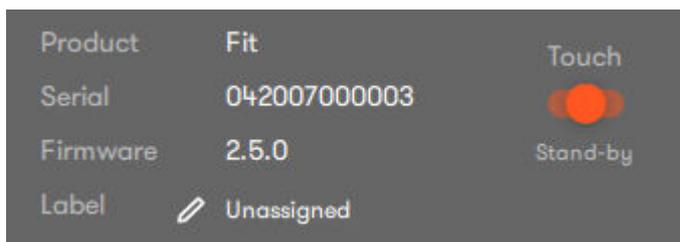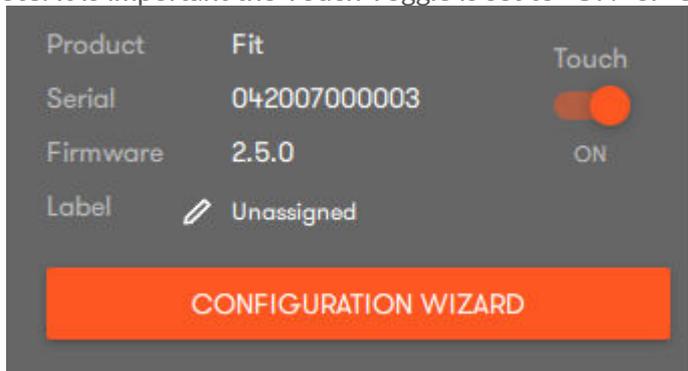**4.** To complete this download, Click **Finish**.

5. To open the **Displax Connect** program, double-click the icon on your desktop.

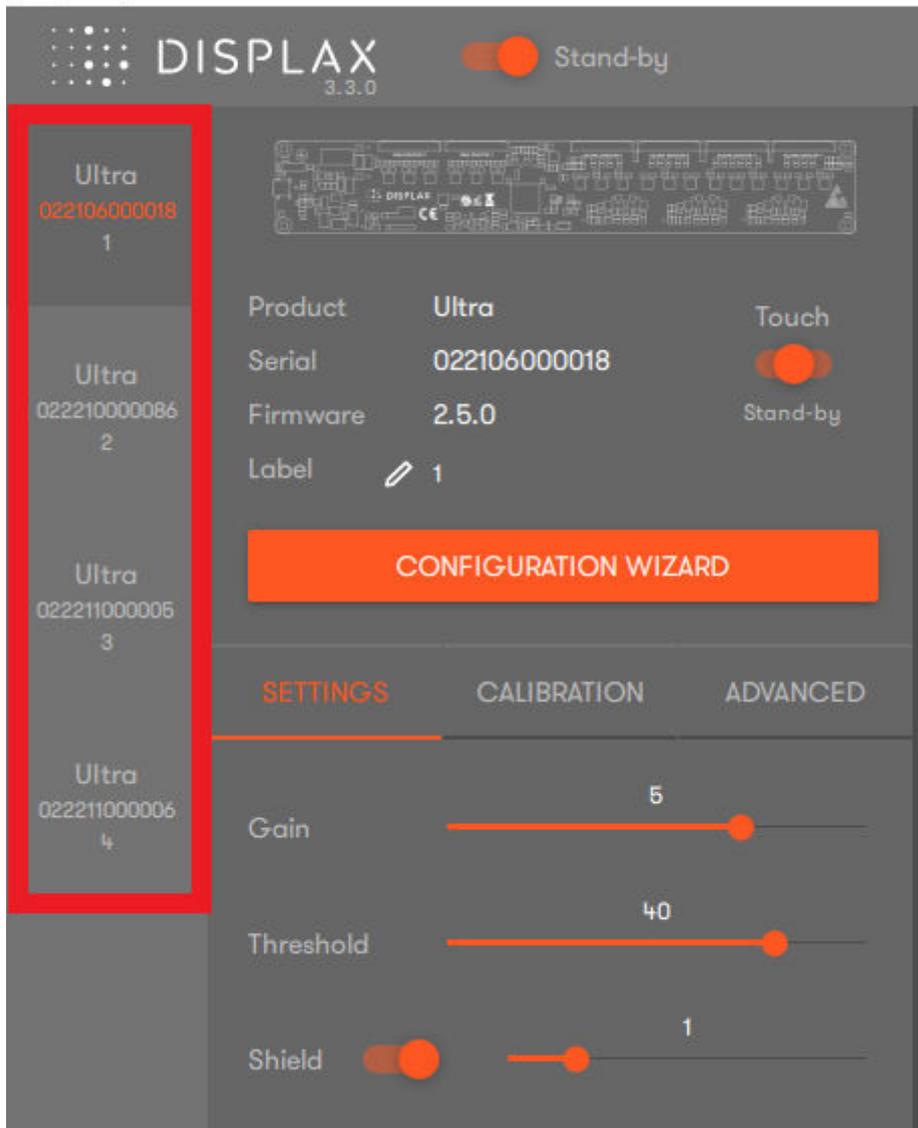**6.** The following window will appear.

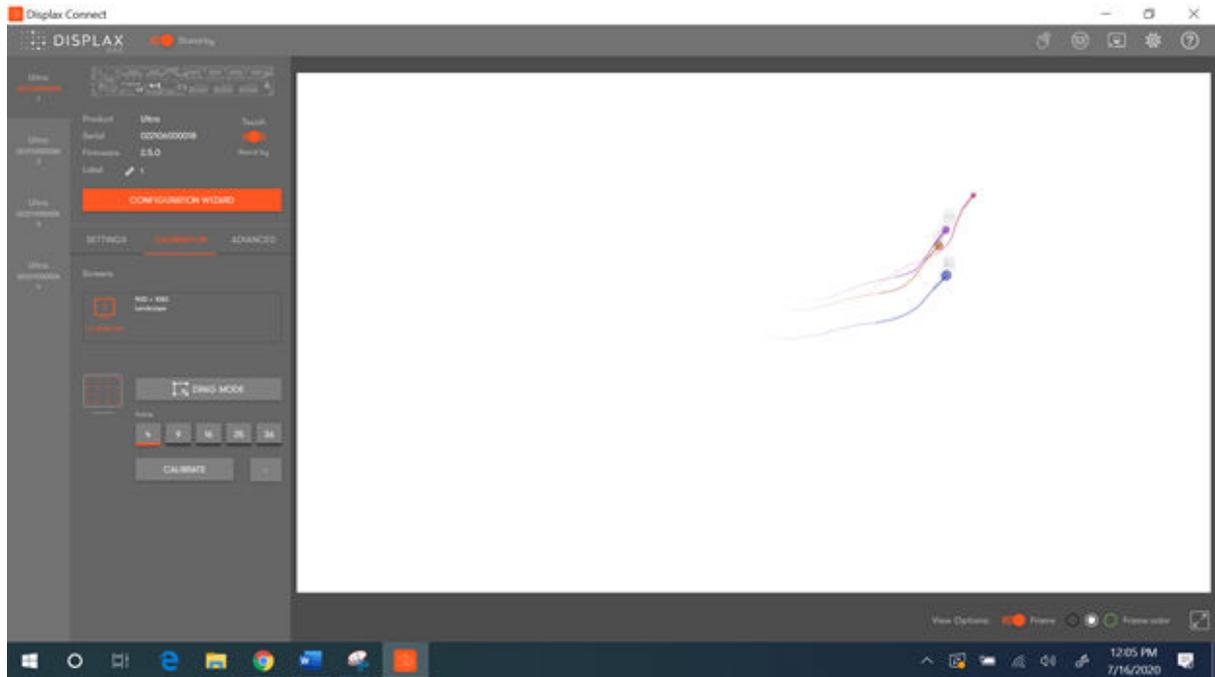**Note:** It is important the Touch Toggle is set to "ON" or "Stand-by" for Touch to be detected.

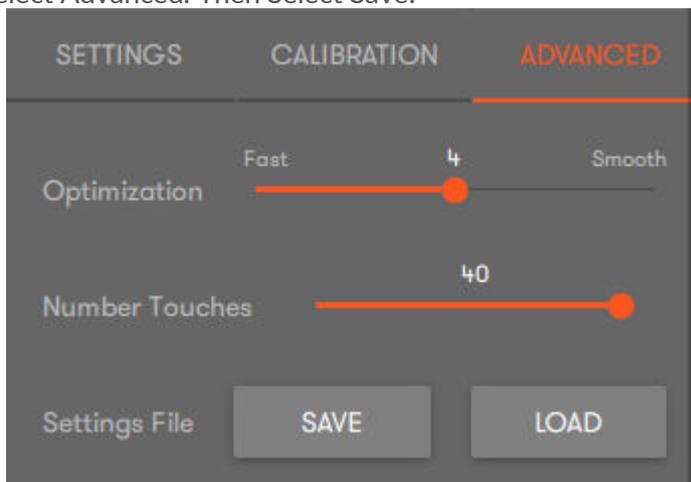On a 2x2 Video Wall you will see 4 Controllers on the left hand margin, one for each monitor.

7. Saving and Loading a Configuration File can be done separately for each monitor in the Video Wall.
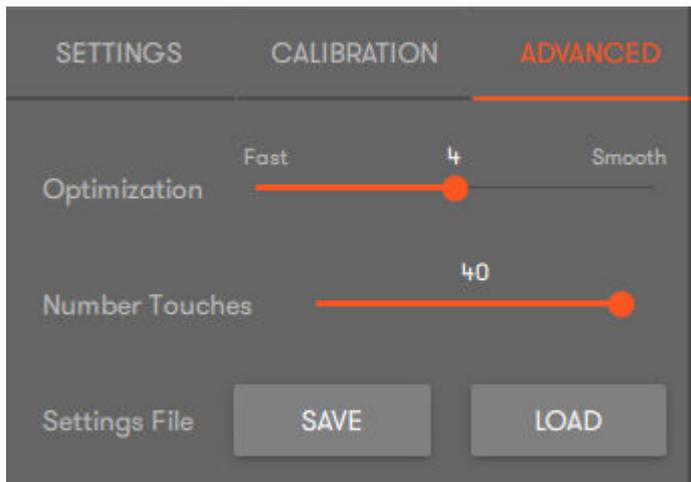
To confirm which monitor corresponds with the selected controller, test each monitor one by one for Touch Detection. You will see touch points detected in Displax.

8. Once Touch Settings are to the users preference (Reference Article: Displax - Connect: Adjusting Gain and Threshold in Windows 7/8/10) you can Save your preferred Configuration. Select Advanced. Then Select Save.

9. Configuration Files can be Loaded to other Monitors in the Video Wall.
To do this, follow previous steps and select Load, choose the Configuration File you want loaded to the Selected Monitor.

Note: Close the Displax Connect software in order to save the setting in the touch screen controller. If the Connect software is not closed, and the USB cable is unplugged from the device running the Connect software, the settings change will not be saved.

13. If the above steps do not resolve the issue, please contact the TSI Touch Customer Service team at 802-874-0123 Option 2; email: support@tsitouch.com; or by visiting our TSI Touch website and clicking on the red "Help" icon in the lower right corner of the webpage.