Touch Expert/IRT - Disable Right Click in Windows

Applies to: Touch Expert/IRT Touch Frames Symptom(s): Application Requiring Single Point Touch Affected OS: Windows 7/8/10 Prerequisite Software: <u>Touch Service</u>

The following steps *must* be done in a Windows environment, even if your touch screen is being used with a different operating system. After connecting the touch screen USB to a Windows device, follow the steps below.

1. Download the **Touch Service** Utility from the link above.

2. Open the below file.

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3. Double click the **Setup** application.

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4. To install the Touch Service application, click Next and then click Install.



Fouch Service Installation v1.48 - In	nstallShield Wiza	rd	X
Ready to Install the Program			
The wizard is ready to begin installatio	in.		
Click Install to begin the installation.			
If you want to review or change any of exit the wizard.	^f your installation se	ttings, click Back. (Click Cancel to
InstallShield			
Tustanomen.	< Back	Install	Cancel

5. To complete the installation, click Finish.

🔀 Touch Service Installation v	/1.48 - InstallShield Wizard	×
2	InstallShield Wizard Completed	
	The InstallShield Wizard has successfully installed Touch Service Installation v1.48. Click Finish to exit the wizard.	
	└─ Launch TouchService.exe	
	< Back Finish Cancel	

6. Once installation is complete, open the **Touch Service** application located on your desktop.



7. This will bring you to the main menu. Make sure that the touch screen USB is connected to your device. If it is connected correctly, it will state "**Already link equipment**". Should the device not be correctly installed, it will state "**Have not linked equipment**". In order to disable right click, the touch screen must be properly connected.

Touch Servi	ce —	>
	Touch Servic	е
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	vour touch device, make it e suitable for your custom.	Setting
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8. To Disable Right Click, click on the Enable press and hold for right-button to deselect. Click OK.

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You must restart I take effect.	the computer	to make double	-dick setting
Speed:	Slow		Fast
Spatial tolerance:	Small		Large
Enable press an	nd hold for righ	ht-button	
		100	Long
Duration:	Short		1.27.00.22

9. Disconnect the USB cable from the Windows device and reconnect to the intended device. Touch should now function as expected in the new operating system.

10. If the above steps do not resolve the issue, please contact the TSI Touch Customer Service team at 802-874-0123 Option 2; email: support@tsitouch.com; or by visiting our TSI Touch website and clicking on the red "Help" icon in the lower right corner of the webpage.